VOICE of the Valley

GARDEN VALLEY TECHNOLOGIES

December 2018 | Volume 68 | No. 6

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THIS ISSUE:

Grygla Local School Channel
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Grygla School Partnership

Garden Valley is excited to announce a partnership with the Grygla School to broadcast school and community events on a GVTV local content channel dedicated solely to the Grygla School. The local content channel can be found on GVTV channel 36, which is available to all GVTV subscribers.

As part of this program, Garden Valley provides the equipment and training the students will need to broadcast their events. The Grygla High School students, under the direction of Business Teacher Jana Nelson, are excited to incorporate the local content/tricaster media broadcasting element into their regular class time that currently includes education on basic media industry careers and media equipment studies and research. They are looking forward to creating exciting broadcasts and some students have already expressed interest in learning how to commentate and call games using the headset. This is a wonderful training opportunity for students to learn the art of broadcasting and is a unique opportunity for all GVTV subscribers to view local events.

Available events will be posted on the Garden Valley Technologies website at www.gvtel.com/community-links/gv-school-local-content-channels.

Pictured above is Business Teacher Jana Nelson, GV Graphic Design Supervisor Christina Derby, GV District Representative Jeff Lund, and some of the students who will assist with the live broadcasts: Chloe Kuznia, Hailey Knutson, Gabe Arveson, Levi Kiesow, and Madison Cullen.

Pictured right is: Levi Kiesow, Madison Cullen, Gabe Arveson, and GV Installer-Repairperson Corey Tice.

News & Events

THANK YOU,

for attending our Customer Appreciation Day in Erskine on December 1. Prize winners will be posted on our website and in February's newsletter.

Happy Holidays!

GV Holiday Closings:

Erskine:
Dec. 24 & 31 - 2:30pm
Dec. 25 & Jan. 1 - All Day

Bagley:
Dec. 24 & 31 - 3:00pm
Dec. 25 & Jan. 1 - All Day

Thief River Falls:
Dec. 24 & 31 - 4:00pm
Dec. 25 & Jan. 1 - All Day

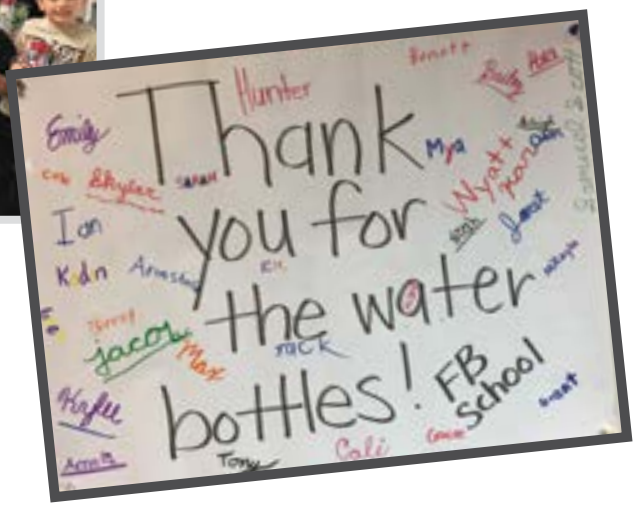
Directory Recycling

Don't forget to recycle your 2018 telephone directory. Recycling bins can be found at our headquarters in Erskine, the Fosston Recycling Center, and GV central office buildings in: Bagley, Fosston, Oklee, Clearbrook, Grygla, Red Lake Falls, Fertile and McIntosh.

NATIONAL CO-OP MONTH

As a Cooperative, Garden Valley believes in investing in our communities and our members for a strong future. As a way to celebrate CO-OP Month, and to show even our youngest members how important being a member of a Cooperative is, we delivered water bottles to all the 4th and 5th grade students in our service area to use at school. Every member of our Cooperative is special.

Thank you for your support.
Together we are stronger!



Receive $175 credit towards the purchase of a 4G HD Smartphone

New qualifying cellular customers must purchase and activate a 4G HD smartphone under the device installment program, sign up for one of the Unlimited or Family Plans, and must meet qualifications, along with an 18-month commitment. Promotion cannot be combined with any other cellular promotional offer.

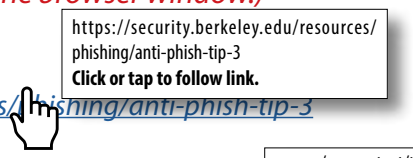
Restrictions apply. Call for details. Valid December 15, 2018 - January 15, 2019.

FAQ

How do you know if an email telling you to "click here" to verify your account is real?

HOVER TO DISCOVER

Hover over the link *(don't click!)*, or for a touchscreen, press and hold the link *(don't tap!)* to reveal the actual URL. *(Look in the bottom left corner of the browser window.)*
Don't click on a link unless it goes to a URL you trust.



SAFE Link Example: *https://security.berkeley.edu/resources/phishing/anti-phish-tip-3*

UNSAFE Link Example: *https://www.bankaccount.com/username/Password_Help*

(Appears in the bottom left corner of the browser window.)

Resource: University of California Berkeley, https://security.berkeley.edu/resources/phishing/anti-phish-tip-3

Scholarships Available
For Area Students

Once again, the time has come for high school students to apply for college scholarships. Garden Valley Technologies is a member of NTCA and is proud to support the Foundation for Rural Service (FRS) in this worthy endeavor.

Opportunities Include:

$2,000 - Foundation for Rural Service Scholarship
(plus an additional $500 contribution from Garden Valley)

- Staurulakis Family Scholarships
- TMS Scholarships
- Everett Kneece Scholarship
- Roger Alan Cox Memorial Scholarships

Application Deadline
February 8, 2019
Mail to Garden Valley
PO Box 259
Erskine, MN 56535

Applications and information regarding all of the scholarships can be found on www.gvtel.com or by contacting your area high school counselor.

(Must be a member of Garden Valley Technologies to apply)

Now is the time to apply!

2019 Foundation for Rural Service Youth Tour | Washington, D.C., June 1-5, 2019

High School Students age 16 or 17

Visit www.gvtel.com for essay rules.

Essay deadline is February 1, 2019
(Must be a member of Garden Valley Technologies to qualify)

Why Apply…

Meet with other high school students | Learn about the telecommunications industry
Visit famous historical sites | Learn about legislative and government process

Congratulations to

Finance Manager

Mark Klinkhammer

for his 30 years of loyal and dedicated service with Garden Valley.

Mark was also recently selected to serve as General Manager of Minkota Technologies.

Congratulations Mark!

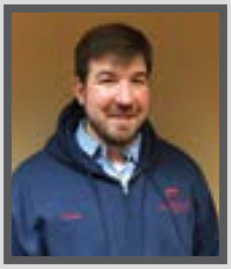
New GV & Minkota Technologies Employees

GARDEN VALLEY TECHNOLOGIES

Maintenance Technician

Congratulations to **Thomas Johanneck** of Red Lake Falls who has been selected to fill the Maintenance Technician position.

Until his recent promotion, Thomas worked as a temporary construction worker.



Installer-Repairperson

Congratulations to **Heath Neuschwander** of Grygla who has been selected to fill the position of Installer-Repairperson.

We are excited to welcome Heath to our Garden Valley Technologies family.

We are excited to introduce Computer/Network Support Specialists **Steve Vondras** and **Marshall McKeever** as the newest members of our Minkota Technologies team. Join us in welcoming Steve and Marshall to the Minkota Technologies and Garden Valley Technologies family.

Minkota TECHNOLOGIES
POWERED BY GARDEN VALLEY

Billing Information

Rate Change

Effective January 1, 2019 Garden Valley Technologies (GVT) will be increasing its Residential service rate from $20.00 to $22.50 and at the same time GVT will offset the increase with the reduction of the ARC, FUSC, and a Service Credit. As you know, there are several components on your bill which make up the total amount paid including various federally mandated surcharges. Regulatory Tariff rules require a staggered timing of charges so that any ARC reduction resulting from this local rate increase will not occur until July 1, 2019 based on current FCC rules, however, GVT will provide a service credit of $2.50 from January through June 2019 to offset the Residential service increase until the ARC reduction takes effect. The shifting of the ARC fees into the local service charge will result in **no increase** of your total monthly bill.

The business service rates will increase by $2.50 effective January 1, 2019. If you have any questions regarding your change in rates please contact Garden Valley Technologies at 800-448-8260.

FOLLOW US Instagram

Follow Us!

Garden Valley Technologies recently joined millions of people in the Instagram world. Follow us to learn about the new gadgets we have available at our retail stores, how we give back to the communities and much more!

GVTV CUSTOMERS

$100 GIFT CARD AND 3 MONTHS FREE

Whole-Home DVR | HD Access

w/ HDMI Cables (up to 3TVs)

Ultimate cDVR Service

Not actual card. Designs may vary.

Restrictions may apply. Limited time offer. Call for details.

Unclaimed Capital Credit Checks May Be Yours

Included is a partial list of individuals who we have not been able to reach. Please visit our website for a full list. If your name, or a name of someone you know is on the list, please call us at 800-448-8260.

Anderson, Betty Ann *(Clearbrook)*
Anderson, Jon & Kristi *(Bemidji)*
Anfilofieff, Mateo *(Bejou)*
Bales, Danny *(Fosston)*
Ballard, Katherine *(Bagley)*
Bevins, James *(Bemidji)*
Bjerke, Lori *(Clearbrook)*
Blomseth, Rachel *(Mahnomen)*
Carver, Kelly *(Bagley)*
Coon, Kerry *(Detroit Lakes)*
Crenshaw, Deven & Holly *(Trail)*
Deep Lake Construction *(Clearbrook)*
Encardes, Paula *(Bagley)*
Erickson, Matthew *(Bemidji)*
Erickson, Tammy *(Thief River Falls)*
Erno, Kimberly *(Winger)*
Foster, Mary *(Albuquerque)*
Gamm, Rose *(Thief River Falls)*
Greer, Thomas *(Hibbing)*
Hahn, Jessica *(Bemidji)*
Hanson, Rosie *(Erskine)*
Haugen, Kevin *(Fertile)*
Holcomb, Randy *(Blackduck)*
Johnson, Brenda *(Fosston)*
Kaiser, Rose *(Shevlin)*
Kastner, Rolland *(Warroad)*
Kisch, Betty *(Saint Hilaire)*
Kopecky, Beverly *(Saint Hilaire)*
Lone Tree Pet Product *(Bagley)*
Loun, Joseph E. & Lila M. *(East Grand Forks)*
McBride, Jim & Susie *(Erskine)*
McKenzie, Katie *(Eden Prairie)*
Miller, C.E. *(Bemidji)*
Neeland, Jake *(Bagley)*
Newark, Steve *(Grygla)*
O'Brien, Missy *(Bagley)*
Olund, Kenneth *(Grygla)*
Paulson, Dustin & Heather *(Windom)*
Pee-Tee Kennels *(Mentor)*
Prairie Lakes Internet *(Mankato)*
Ritter, Ernest *(Brooks)*
Scholar, Lindsey *(Moorhead)*
Shereck, Lee & Rebecca *(Bagley)*
Singer, Tamara *(Bagley)*
Skala, James B. & Stephany *(Shevlin)*
Smith, Kathy *(Crookston)*
Sorenson, Brittney *(Denver)*
Stevens, Eugene *(Bagley)*
Swanson, Leonard *(Ocala)*
Thompson, David L. *(Bagley)*
Vangrinsven, Jeffery *(Bowlus)*
Walls, James C. *(Detroit Lakes)*
Young, Rodney *(Gonvick)*
Zanter, Paul *(Shevlin)*
Zearing, Leslie & Sandra *(Crosby)*

VOICE of the Valley

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Retail Stores & Office Hours

Erskine: Monday - Friday 8:00am - 4:30pm
Bagley: Monday - Friday 9:00am - 5:00pm
TRF: Monday - Friday 10:00am - 6:00pm

Company Telephone Numbers

Customer Support 24/7/365
800-448-8260, 218-687-5251, or
888-879-4968 *(GV Long Distance)*

Business Office, Retail Stores or Service Requests
800-448-8260 | 218-687-5251

Gopher State One-Call
800-252-1166
811 *(call toll-free before digging)*

GV Internet

Email: helpdesk@gvtel.com
Website: www.gvtel.com

Internet Support 24/7/365
877-546-7495

Live Chat *(7:30am - 10:30pm)*
www.gvtel.com

Board of Directors

Jerry Freitag, President | Plummer
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Arlene Novak, Secretary | St. Hilaire
James Ferden, Treasurer | McIntosh
Larry Djernes, Director | Clearbrook
Lee Hoaas, Director | Erskine
Casey Holland, Director | Fosston
Ron Kiesow, Director | Goodridge
Allen Paulson, Director | Shevlin

GARDEN VALLEY
TECHNOLOGIES
201 Ross Avenue | PO Box 259
Erskine, MN 56535

Start the trend by visiting one of our retail stores located in Erskine, Bagley and TRF.

We offer Cellular service, TVs, iPads, and a variety of items perfect for your holiday shopping.