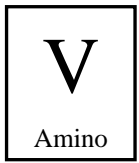




Garden Valley Telephone Company

Residential Video Service Application



SUBSCRIBER INFORMATION:

Name: _____
 Service Address: _____
 City: _____ State: _____ Zip: _____
 E-mail Address: _____ (optional)

Bill To Phone #: _____ (required)
 Can Be Reached No: _____ (required)
 County: _____ Township: _____

(Local phone service with Garden Valley Telephone Company is required at the service address. Video service is not available in all areas)

A LA CARTE PROGRAMMING: (select one) Effective 6/1/12

- Expanded Basic STB w/o DVR \$56.95/mo. \$60.95/mo.
 - Lifeline Basic STB w/o DVR \$24.95/mo. \$26.95/mo.
 - Limited Basic STB w/o DVR \$24.95/mo. \$26.95/mo.
 - Showtime/TMC \$13.50/mo.*
 - Starz/Encore Movie Pack \$13.50/mo.*
 - HD Access \$9.95/mo.* #
 - Sports & Variety Package \$5.95/mo.* # \$6.95/mo.
 - Hispanic Package \$5.95/mo.* #
- *Not available with Lifeline Basic. # Not available with Limited Basic.

A LA CARTE VIDEO ADD-ONS:

- Whole Home (per group) \$3.00/mo.
- Additional STB w/o DVR \$3.00/mo.
- Additional STB w/ DVR \$6.00/mo.
- HDMI Cable \$20.00/each
- Remote Control (IR) \$20.00/each

SUBSTITUTIONS:

- STB w/DVR \$6.00/mo.
- (You may add DVR service to the first STB for an additional \$6/mo.)*

VIDEO INSTALLATION: (select one)

- New Basic Install – **Free** to one location with 2-yr. commitment
Free install of up to 3 TVs – prior credit approval required.
- New Basic Install with **NO** commitment
 - \$180 – 1 TV (\$7.50 credit per month)*
 - \$252 – 2 TVs (\$10.50 credit per month)*
 - \$300 – 3 TVs (\$12.50 credit per month)*

*A credit will be applied each month to your account for up to 24 months as long as your service is active.

- Service Change Fee - \$10 per occurrence (downgrade only)
- Reconnect Inactive Account - \$10
- Reconnect Non-pay Account - \$15

Basic Installation: Basic install includes the installation of up to 3 TVs. Additional installations beyond the basic install are billed at a rate of \$65 per hour.

A \$120 early termination fee applies if service is disconnected within the first 12 months of your 24 month commitment. The \$120 early termination fee will be prorated for service disconnected after 12 months. The early termination fee will not apply for qualifying customers with 12 months of uninterrupted service moving GV video service to a new location.

Services are not available in all areas. Local phone service with GVTC is required. Free install of video service requires a two-year commitment. A new basic installation credit will apply if you do not qualify for the free install and/or chooses to pay the no commitment install charge. This credit will be applied to your bill on a monthly basis until the install fee charge has been reimbursed. Credit will be discontinued if your account has been disconnected or suspended. If you subscribe to GVTV service with a commitment and terminate early a \$120 early termination fee applies if service is disconnected within the first 12 months of your 24 month commitment. The \$120 early termination fee will be prorated for service disconnected after 12 months. Free install offer for adding or upgrading your set-top box is available 6 months after your last install. If you choose a no commitment, installation will be billed time and material. A \$10 service change fee will be charged to your account if you downgrade programming, disconnect a tier package or suspend service. GVTV service may be suspended for up to 6 months with the commitment date extended at the time of reconnect for the same length of time the account was suspended. A \$30 suspend fee will apply when suspending GVTV service. Expanded Basic programming must be active in order to purchase any add-on video services. Minimum of one month of service is required with premium, HD and tier packages. Programming and pricing are subject to change at any time.

GVTC will not be liable for any inconvenience, loss, liability or damage resulting from any service interruption that is indirectly caused by and/or proximately resulting from any circumstances beyond Garden Valley's control, including but not limited to, and causes attributable to: subscriber's property, the Company's inability to access either subscriber's premises, or any telephone wires, power failure or power reduction; failure of equipment/facilities not controlled by Garden Valley, such as television signal failure or communications satellite failure. Blackout restrictions are determined by the professional sports league and teams. Garden Valley has no control over blackout restrictions.

Set-top boxes, remote(s) and required modem/router(s) are owned solely by GVTC and must be professionally installed by an employee of the Company. Upon termination of services, equipment must be returned to Garden Valley in the same condition as it was delivered; normal wear-and-tear is acceptable. You will be billed full retail price for any equipment not returned to Garden Valley.

Charges do not include FCC or regulatory charges, EAS, franchise fee or federal, state and local taxes. A credit check may be required. Due to GVTC billing cycle, the first bill may reflect 1 ½ to 2 months of service and is due 20 days after the billing date on your Garden Valley bill. Other restrictions may apply. Terms and conditions may be subject to change.

As an accepted Internet access user through Garden Valley Telephone Company, I agree to abide by the present and future rules and Bylaws of Garden Valley Telephone Company, including the Acceptable Use Policy. I agree to follow the rules of any connected networks if and when using those networks. I recognize that Garden Valley Telephone Company offers no guarantee or warranty on the performance of its network and Internet connection, nor on the performance of gateway connections to other networks. I agree to hold Garden Valley Telephone Company, their Officers, Directors, and Agents harmless from any liability arising from special, indirect, or consequential damages including, but not limited to, lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Garden Valley Telephone Company or its facilities. By signing this application, I agree to abide by those terms and conditions.

How would you like to be notified about our latest offers? E-mail Mail

X _____

Authorized Signature

(must be the owner of the "bill to" phone number)

Date

PO Box 259, Erskine MN 56535 ~ 800-448-8260 ~ FAX 218-687-9980