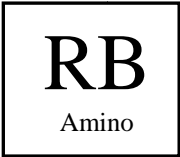




Garden Valley Telephone Company

Residential Bundled Service Application

Internet Service NOT FOR RESALE



SUBSCRIBER INFORMATION:

Name: _____ Bill To Phone #: _____ (required)
 Service Address: _____ Can Be Reached No: _____ (required)
 City: _____ State: _____ Zip: _____ County: _____ Township: _____
 E-mail Address: _____ (optional)

(Local phone service with Garden Valley Telephone Company is required at the service address. Some bundles are not available in all areas)

BUNDLED SERVICE OPTIONS:

- Voice, Video, Internet (3 MB), & Cellular (450 plan) \$149.45/mo.
- Voice, Video & Cellular (450 plan) \$118.45/mo.
- Voice, Video & Internet (3 MB) \$111.45/mo.
- Voice, Internet (1 MB) & Cellular (450 plan) \$102.45/mo.
- Voice & Video \$79.45/mo.
- Voice & Internet (1 MB) \$67.45/mo.
- Voice & Cellular (450 plan) \$63.45/mo.

Taxes and other mandated surcharges are in addition to the bundled rates.

All bundles include: Local Telephone Service, Caller ID Name & Number, Voice Mail, Call Forwarding, Call Transfer w/ 3-way Calling, Call Waiting, Speed Calling 30 and Inside Wire Maintenance. All Video bundles also include: Expanded Basic Programming and 1 set-top box without DVR.

Prices effective June 1, 2012

- Voice, Video, Internet, & Cellular \$153.45/mo.
- Voice, Video & Cellular \$122.45/mo.
- Voice, Video & Internet \$115.45/mo.
- Voice & Video \$83.45/mo.

BUNDLED VIDEO ADD-ONS:

- HD Access \$9.95/mo.*#
- Sports & Variety Package \$4.95/mo.*#
- Price change effective 6/1 \$5.95/mo.#
- Hispanic Package \$4.95/mo.*#
- Showtime \$13.00/mo.*
- Starz/Encore \$13.00/mo.*
- Whole Home (per group) \$3.00/mo.
- Add'l STB w/o DVR \$3.00/mo.
- Add'l STB w/ DVR \$6.00/mo.
- HDMI Cable \$20.00/ea.
- Remote Control (IR) \$20.00/ea.
- Remote Control (RF) \$25.00/ea.

~ Above prices are in addition to the bundled price ~

*Not available with Lifeline Basic.
 #Not available with Limited Basic.

BUNDLED VIDEO SUBSTITUTIONS:

- Lifeline Basic (-\$32.00)/mo.
- Price change effective 6/1 . (-\$34.00)/mo.
- Limited Basic* (-\$32.00)/mo.
- Price change effective 6/1 . (-\$34.00)/mo.
- STB w/DVR \$6.00/mo.

(You may add DVR service to the first STB for an additional \$6/mo.)

*Showtime and/or Starz available for an add'l fee.

BUNDLED CELLULAR SUBSTITUTIONS:

- Currently a GV Cellular Customer
- Safety 30 (-\$21.00)/mo.
- Anytime 200 (-\$10.00)/mo.
- National 300 (-\$5.00)/mo.
- National 900 \$20.00/mo.
- National Unlimited \$30.00/mo.
- 500 Share \$10.00/mo.
- 700 Share \$20.00/mo.
- 1400 Share \$40.00/mo.
- 2000 Share \$50.00/mo.
- Unlimited Family \$30.00/mo.

Share plans require a minimum of 1 additional line at \$9.99 per line, per month; or \$49.99 per line, per month with the unlimited share plan.

~Above prices are in addition to the bundled price~

VIDEO INSTALLATION (select one):

- New Basic Install – **Free** to one location with 2-yr. commitment
Free install of up to 3 TVs – prior credit approval required.
- New Basic Install with **NO** commitment
 - \$180 – 1 TV (\$7.50 credit per month)*
 - \$252 – 2 TVs (\$10.50 credit per month)*
 - \$300 – 3 TVs (\$12.50 credit per month)*

* A credit will be applied each month to your account for up to 24 months as long as your service is active.

- Service Change Fee - \$10 per occurrence (downgrade only)
- Reconnect Inactive Account - \$10
- Reconnect Non-pay Account - \$15

Basic Installation: Basic install includes the installation of up to 3 TVs. Additional installations beyond the basic install are billed at a rate of \$65 per hour.

A \$120 early termination fee applies if service is disconnected within the first 12 months of your 24 month commitment. The \$120 early termination fee will be prorated for service disconnected after 12 months. The early termination fee will not apply for qualifying customers with 12 months of uninterrupted service moving GV video service to a new location.

~DO NOT COMPLETE THIS SECTION IF YOU CURRENTLY HAVE DSL INTERNET SERVICE.

COMPUTER OPERATING SYSTEM: (select one)

- Win XP Windows Vista Windows 7 Macintosh, iMac, OSX Other _____

DSL INSTALLATION: (select one)

- *Free Basic Install (excluding modem) to one location with a 6 month service commitment.
 Basic Installation \$185.00

**Only available with approved credit. If DSL service is disconnected from the service location within 6 months of initial service date, you agree to pay the \$50 early termination fee.*

DSL MODEM OPTIONS – A modem is not required when your residence is served by fiber to the home or you have GVTV video service (Select one or more options):

- External Ethernet ADSL 2+ modem \$ _____ or Lease ADSL \$3.50/mo.
 External Ethernet VDSL 2 modem \$ _____ or Lease VDSL \$8.00/mo.
 Wireless Router with built in 4-port hub (Required if networking multiple computers)
 USB Nic Card (Required if your computer does not have an internal nic card)
 I have a modem I am unsure of the modem type needed
 FTTH: No modem needed GVTV: Modem Included (circle one) VDSL (BEC IP1903) / ADSL (BEC IP1902)

Download speeds above 1.5 MB require an ADSL 2+ or VDSL2 modem. **Maximum up-speed on an ADSL modem is 1 MB.**

E-MAIL OPTIONS:

- Keep my current email address
 Set up a new email address
Username: _____@gvtel.com
Password: _____
(Username & Password must contain 4-18 lowercase letters & numerals only)

DIAL-UP OPTIONS:

- Keep my dial-up account as is
 Disconnect my current Dial-up account
Change dial-up package to: (select desired pkg.)
 Unlimited/\$19.95/mo.

Bundled Internet Options: (Not available in all areas) (select one)

- | | |
|-------------------------------------------------------|-----------------------------------------------------|
| <input type="checkbox"/> 5 MB/512k \$5.00/mo. | <input type="checkbox"/> 10 MB/512k.....\$15.00/mo. |
| <input type="checkbox"/> 5 MB/1 MB..... \$10.00/mo. | <input type="checkbox"/> 10 MB/1 MB.....\$20.00/mo. |
| <input type="checkbox"/> 5 MB/2 MB..... \$20.00/mo. | <input type="checkbox"/> 10 MB/2 MB.....\$30.00/mo. |
| <input type="checkbox"/> 5 MB/2.5 MB..... \$25.00/mo. | <input type="checkbox"/> 10 MB/5 MB.....\$60.00/mo. |
- Above prices are in addition to the bundled price* *Speeds may vary and are not guaranteed*

Services are not available in all areas. Bundles apply to residential service only. Local phone service with GVTC is required. Free install of video service requires a two-year commitment. A new basic installation credit will apply if you do not qualify for the free install and/or chooses to pay the no commitment install charge. This credit will be applied to your bill on a monthly basis until the install fee charge has been reimbursed. Credit will be discontinued if your account has been disconnected or suspended. If you subscribe to GVTV service with a commitment and terminates early a \$120 early termination fee applies if service is disconnected within the first 12 months of your 24 month commitment. The \$120 early termination fee will be prorated for service disconnected after 12 months. In the event of both DSL and GVTV being terminated early, the early termination fees for both services will be charged. Free install offer for adding or upgrading your set-top box is available 6 months after your last install. If you choose a no commitment, installation will be billed time and material. A \$10 service change fee will be charged to your account if you downgrade programming, disconnect a tier package or suspend service. GVTV and DSL service may be suspended with the commitment date extended at the time of reconnect for the same length of time the account was suspended. GVTV service may be suspended for up to six months. Subscriber is required to activate Expanded Basic in order to purchase any add-on video services. Minimum of one month of service is required with premium, HD and tier packages. Programming and pricing are subject to change at any time. Applicable installation and commitments for local phone service, High Speed Internet, and Cellular service will apply. High-Speed DSL Internet and Cellular service are subject to their own terms & conditions and service agreements.

GVTC will not be liable for any inconvenience, loss, liability or damage resulting from any service interruption that is indirectly caused by and/or proximately resulting from any circumstances beyond Garden Valley's control, including but not limited to, and causes attributable to: subscriber's property, the Company's inability to access either subscriber's premises, or any telephone wires, power failure or power reduction; failure of equipment/facilities not controlled by Garden Valley, such as television signal failure or communications satellite failure. Blackout restrictions are determined by the professional sports league and teams. Garden Valley has no control over blackout restrictions.

Set-top boxes, remote(s) and required modem/router(s) are owned solely by GVTC and must be professionally installed by an employee of the Company. Upon termination of services, equipment must be returned to Garden Valley in the same condition as it was delivered; normal wear-and-tear is acceptable. You will be billed full retail price for any equipment not returned to Garden Valley.

Charges do not include FCC or regulatory charges, EAS, franchise fee or federal, state and local taxes. A credit check may be required. Due to GVTC billing cycle, the first bill may reflect 1 1/2 to 2 months of service and is due 20 days after the billing date on your Garden Valley bill. Other restrictions may apply. Terms and conditions may be subject to change.

As an accepted Internet access user through Garden Valley Telephone Company, I agree to abide by the present and future rules and Bylaws of Garden Valley Telephone Company, including the Acceptable Use Policy. I agree to follow the rules of any connected networks if and when using those networks. I recognize that Garden Valley Telephone Company offers no guarantee or warranty on the performance of its network and Internet connection, nor on the performance of gateway connections to other networks. I agree to hold Garden Valley Telephone Company, their Officers, Directors, and Agents harmless from any liability arising from special, indirect, or consequential damages including, but not limited to, lost profits, loss of opportunity, or any other loss which may result from the use of, misuse of, or lack of availability of Garden Valley Telephone Company or its facilities. By signing this application, I agree to abide by those terms and conditions.

How would you like to be notified about our latest offers? E-mail Mail

X _____

Authorized Signature

(must be the owner of the "bill to" phone number)

Date

PO Box 259, Erskine MN 56535 ~ 800-448-8260 ~ FAX 218-687-9980

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Garden Valley Telephone Company

Internet Service Fact Sheet

What You Need To Know:

Terms and Availability:

- All 24 Garden Valley exchanges. (Restrictions apply)
- Subscriber must be within 18,000 cable feet of a Garden Valley central office, an AFC cabinet or when served by fiber-to-the-home.
- Your line must be qualified by Garden Valley as capable of receiving the service.
- Subscriber must agree to abide by the Acceptable Use Policy available at www.gvtel.com.
- DSL service is not for resale or shared use between multiple entities.
- Garden Valley phone service is required for High-Speed Internet.

Suggested Minimum Equipment Recommendations:

- DSL modem: Garden Valley has modems available for sale that are listed as compliant with provisioning equipment. DSL modem is not required when served by fiber-to-the-home.
- Computer: Windows 98, Pentium IV 1GHz processor, 20MB free hard drive space, 256MB RAM, CD-ROM; Macintosh - Mac OS 8, 9, or OSX. Internet performance is dependent upon the DSL speed selection along with your computer specifications.
- Telephone line filter: (either one for the entire building or one for each phone) to remove "data noise" caused by the frequencies of the DSL service. Garden Valley provides one filter with a basic installation.
- Firewall protection is HIGHLY recommended.
- Surge protection with an uninterruptible power supply is HIGHLY recommended.

Pricing and Fees:

- \$185 basic installation fee. This fee will be waived if subscriber commits to 6 months of service. If subscriber fails to meet 6 month commitment, a \$50 early termination fee will be assessed. The basic installation fee includes - installation to the telephone protector with one telephone line filter and connections to the DSL modem. Additional installation charges apply if additional wiring, jacks, telephone filters, modem installation, computer configuration, network interface card (NIC) installation or any other custom installation is required. Installation charges are billed in full on the subscriber's first billing.
- DSL Basic Service Rates (includes unlimited Internet service, 1 private IP address and 1 mailbox).
- Actual service speeds may vary depending on the distance from the central office, subscriber's computer/equipment, and limitations of Internet hosting and transmission facilities.
- Other Possible Fees or Equipment:
 - Additional installation charges for time and materials if beyond basic installation.
 - Static/Routable IP Address - \$10 per month.
Additional Private IP addresses – \$3 per month per IP address (*available by request*).
 - DSL service change ~ \$15 per occurrence
 - Internet account change ~ \$10 per occurrence
 - DSL reconnect fee ~ \$15 per occurrence
 - ADSL2 modem lease ~ \$3.50 per month
 - VDSL2 modem lease ~ \$8.00 per month
 - DSL suspended service ~ \$30 (*commitment date will be extended at the time of reconnect for the same length of time the account was suspended*)
 - Filters, hubs, firewall protection
 - Additional mailboxes - \$1.25 per month / per mailbox

Technical Support:

DSL service troubles may be reported by calling 800-448-8260. Garden Valley is responsible for expenses associated with the repair of its DSL facilities up to the protector outside the subscriber's premise. Please be aware that if Garden Valley technicians are called to repair a trouble caused by subscriber-owned computer equipment, software, inside telephone wire, etc., the subscriber may be billed for the service call at current time and material rates. Time-and-a-half and double-time rates will apply to service calls made after-hours, on weekends, and holidays. Garden Valley provides free phone assistance for configuring subscribers' browser programs, e-mail programs, and for basic trouble-shooting.

For this assistance, call 877-546-7495 between 8 a.m. and 10 p.m., Monday through Friday; between 10 a.m. and 6 p.m. Saturdays; and between 2 p.m. and 8 p.m. on Sundays.